

Non-financial census of municipalities, 2019

Service delivery data from
municipalities

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31 March 2021



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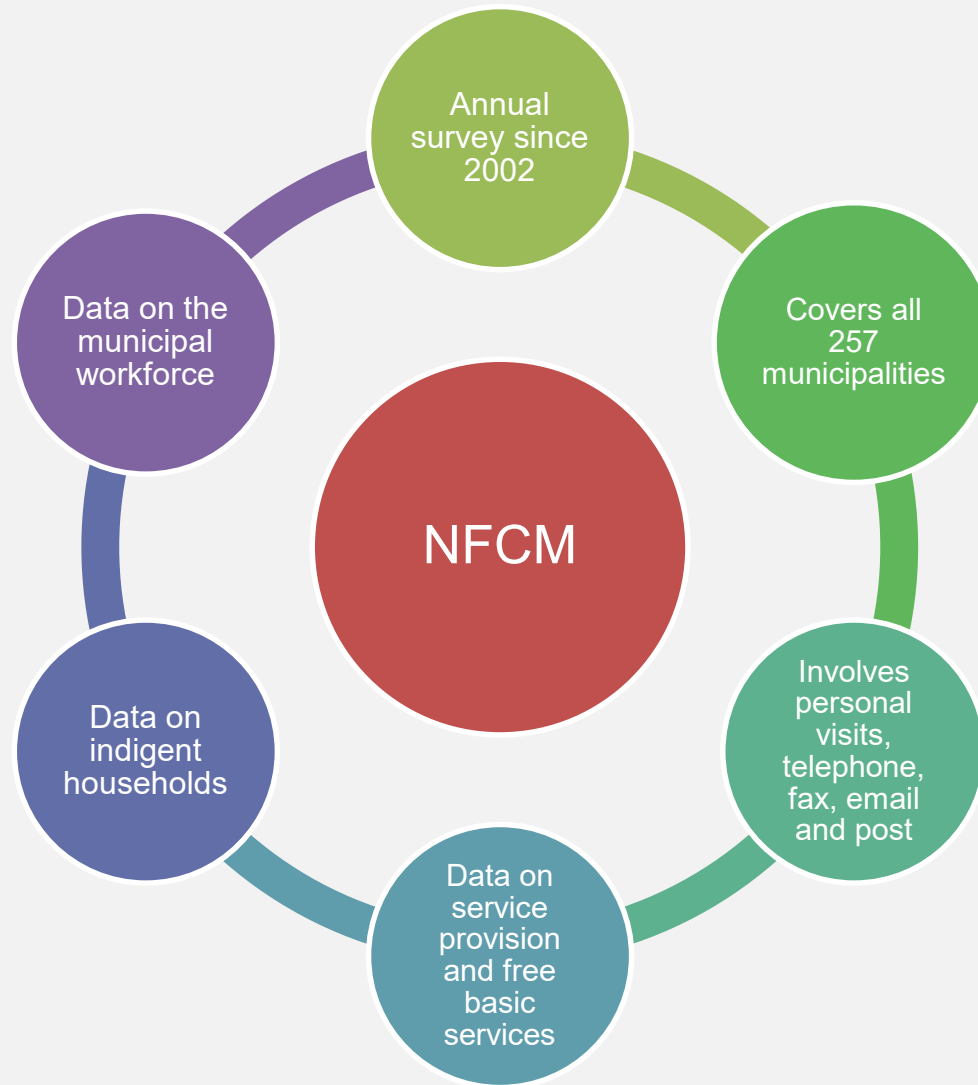


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Background to the NFCM survey



The NFCM measures the supply side of service delivery

Supply side

Data are collected from municipalities
(e.g. *Non-financial census of municipalities*)

Provision of services

Indigent household
programmes

Compliance

Infrastructure

Municipal workforce

Demand side

Data are collected from households
(e.g. *household surveys, Census 2011*)

Access to services

Household income

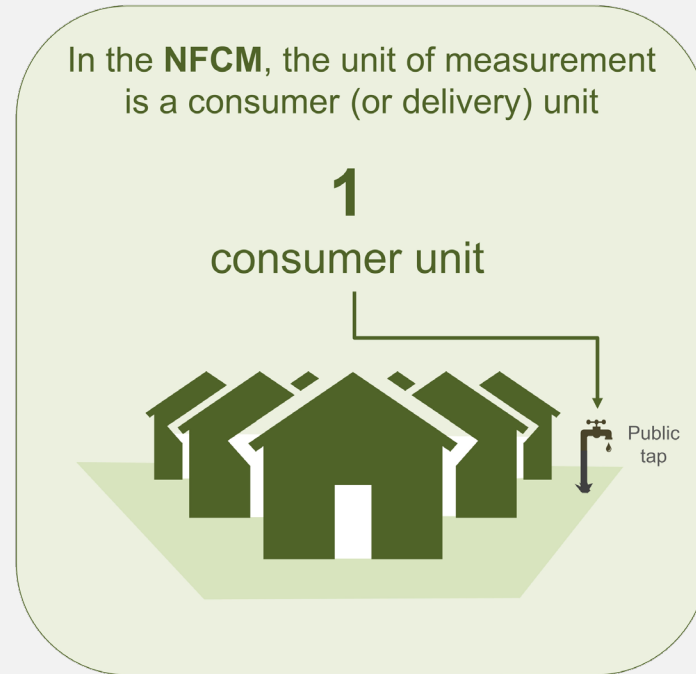
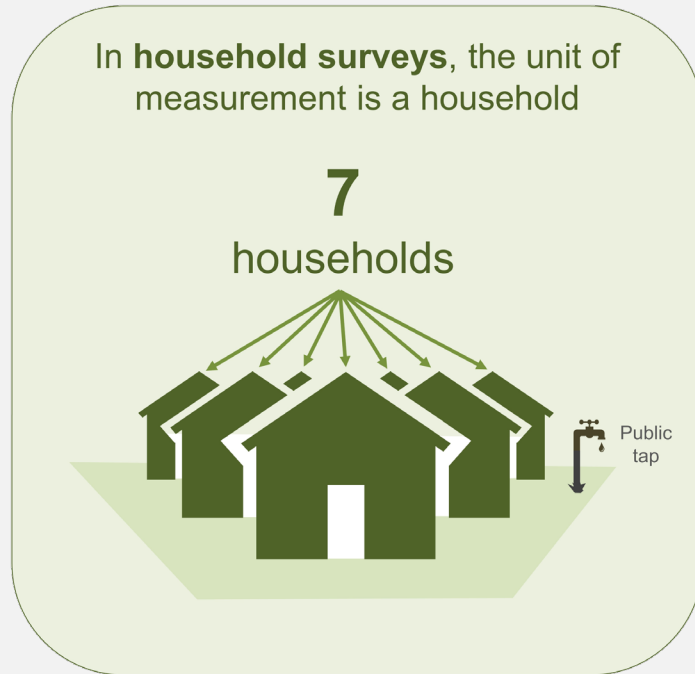
Employment

Demographic indicators

Quality of services

Household vs consumer unit

Consumer unit: An entity to which the service is delivered, and which receives one bill if the service is billed. Also known as a delivery point



Households and consumer units do not always coincide one to one, particularly in blocks of flats, on stands where there are multiple households in the same dwelling, or in the case of public taps

Free Basic Services (FBS) policy

Introduced in 2001



Target group = indigent households



6kl free basic water per household per month



50kwh free basic electricity per household per month

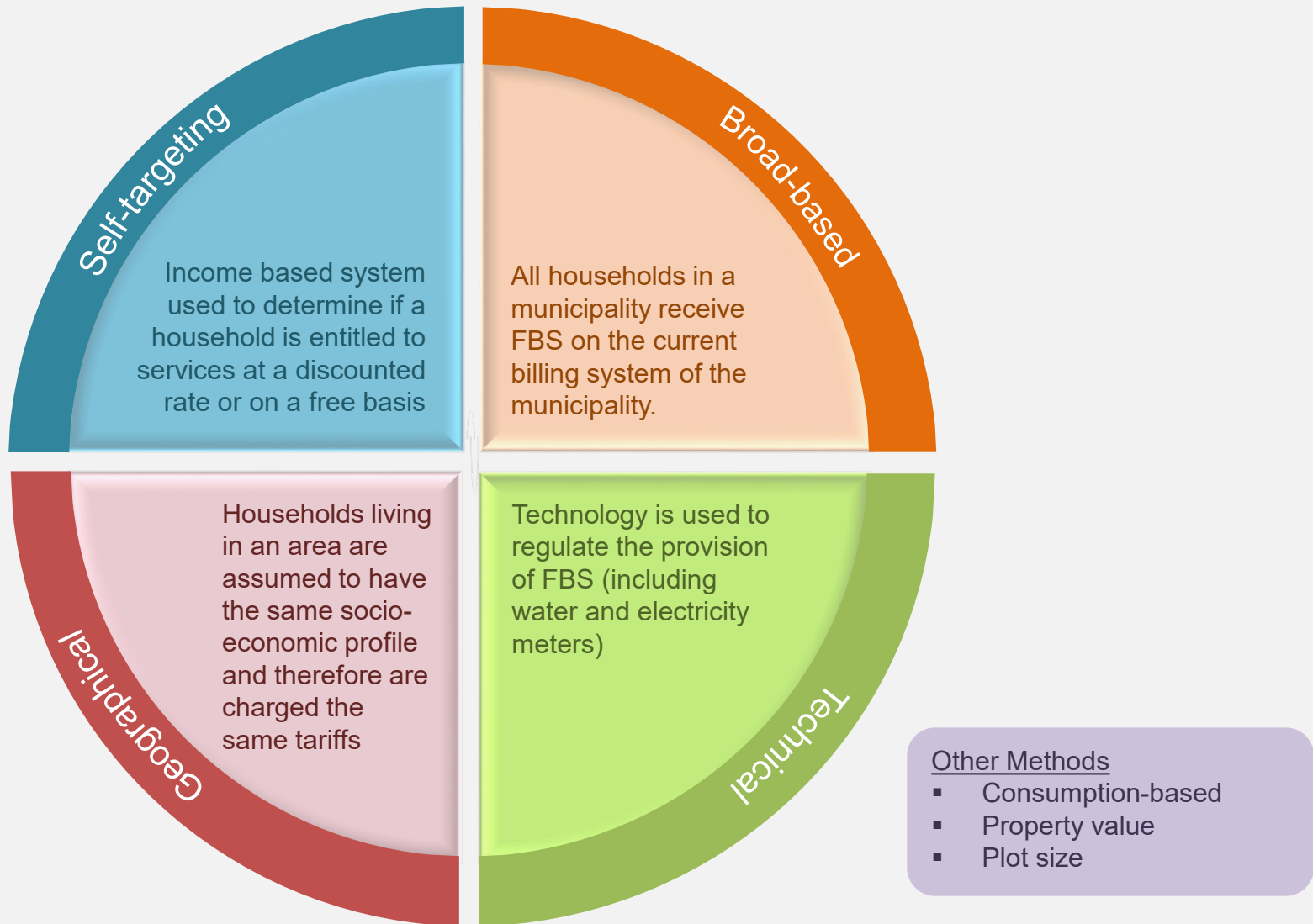


R50 average for sewerage and sanitation (subsidy)



R50 average for solid waste management (subsidy)

Targeting methods



Key results

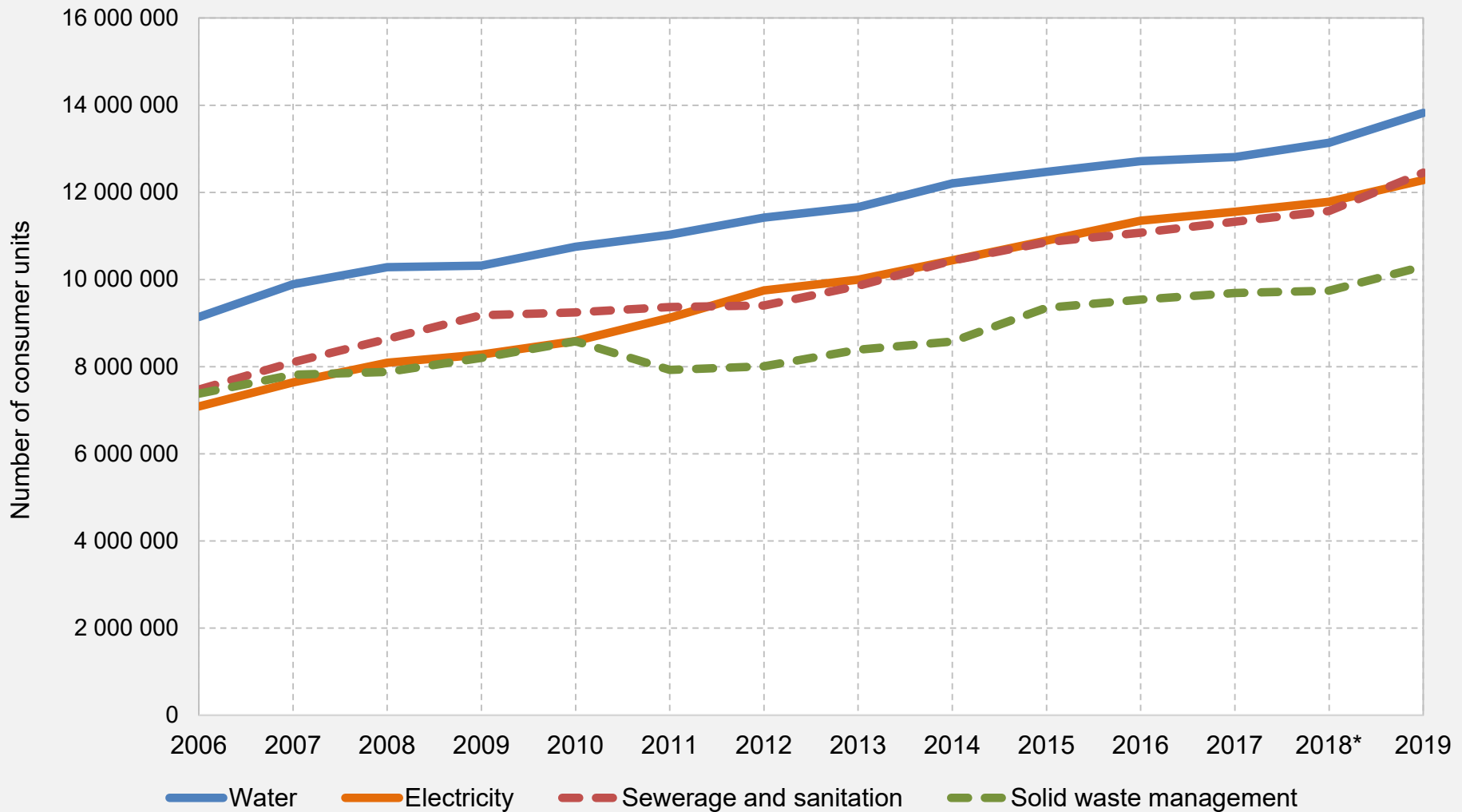
Number of consumer units that municipalities service

Variables	2018*	2019	% change
Water	13 140 997	13 822 191	5,2
Free Basic Water	4 066 154	3 015 120	-25,8
Basic Electricity	11 784 096	12 282 485	4,2
Free Basic Electricity	2 179 521	2 047 218	-6,1
Basic Sewerage & Sanitation	11 574 390	12 452 698	7,6
Free Basic Sewerage & Sanitation	2 977 509	2 331 643	-21,7
Basic Solid Waste Management	9 741 407	10 301 635	5,8
Free Basic Solid Waste Management	2 597 630	2 371 915	-8,7
Indigents	3 594 058	2 895 124	-19,4
Bucket Toilets	42 622	42 434	-0,4

Figures for indigents represent number of households

*Some 2018 figures were revised

Number of consumer units receiving services: 2006–2019



*Some 2018 figures were revised

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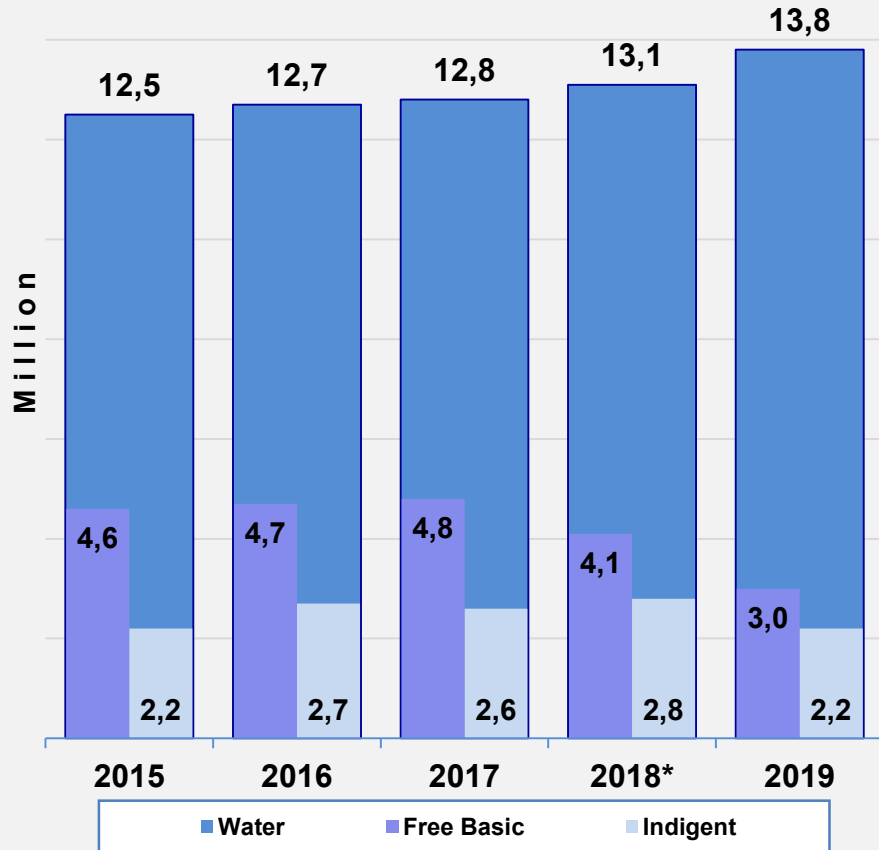
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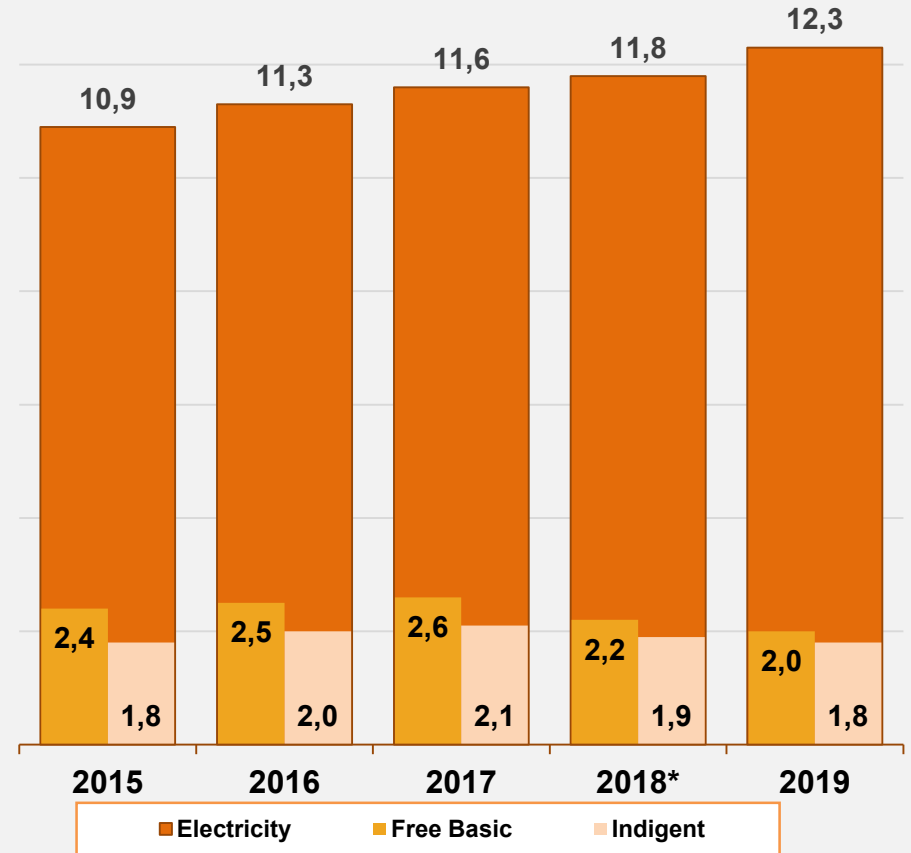


Number of consumer units receiving services and free basic services (national)

Water

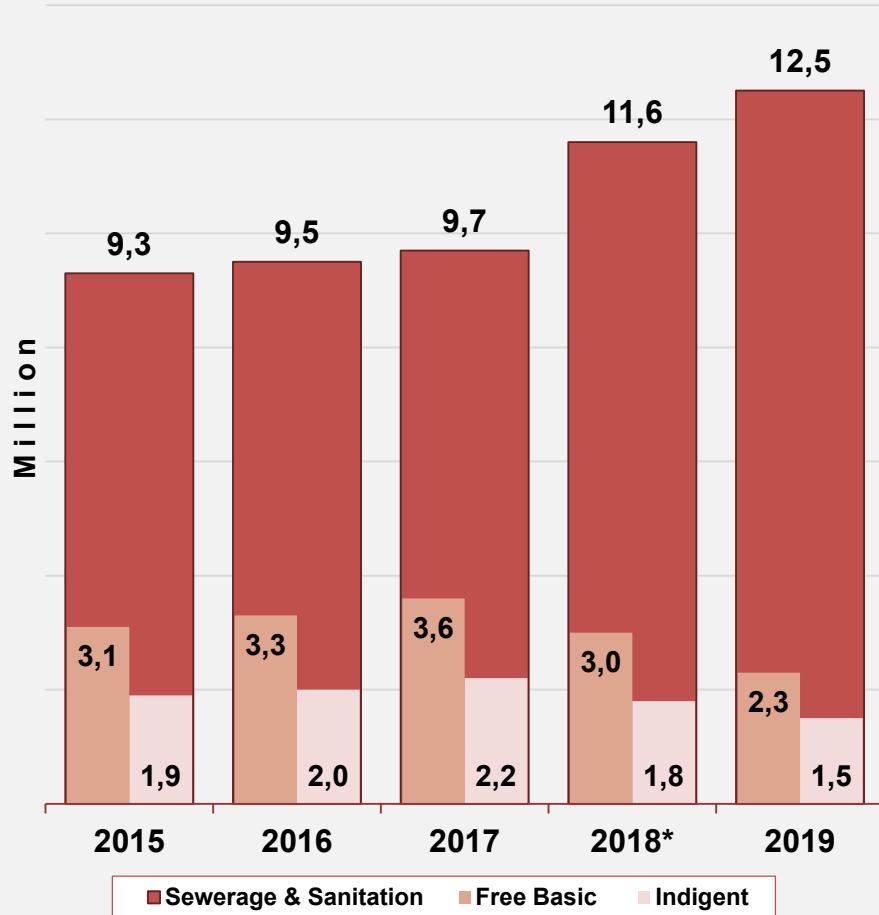


Electricity

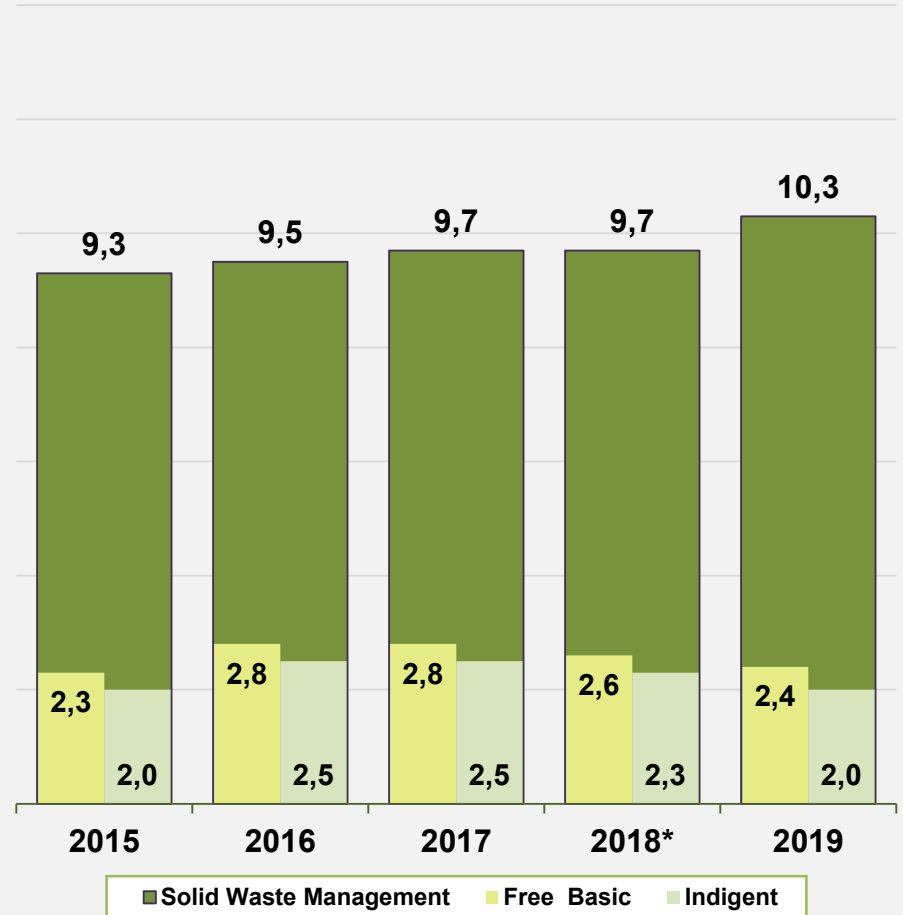


Number of consumer units receiving services and free basic services (national)

Sewerage



Solid waste management



Services: Water



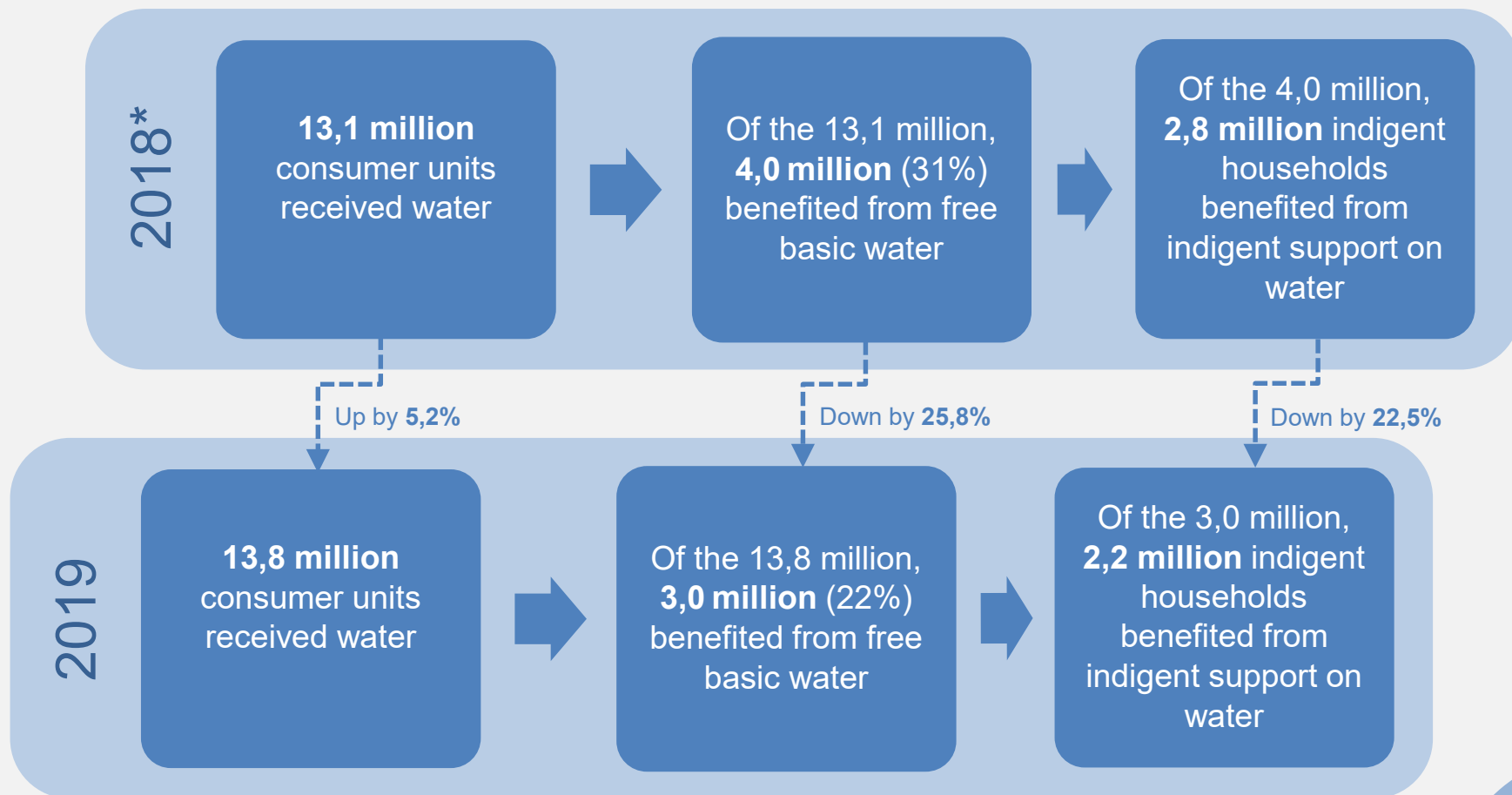
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Number of consumer units and indigent households receiving water services (national)



*Some 2018 figures were revised



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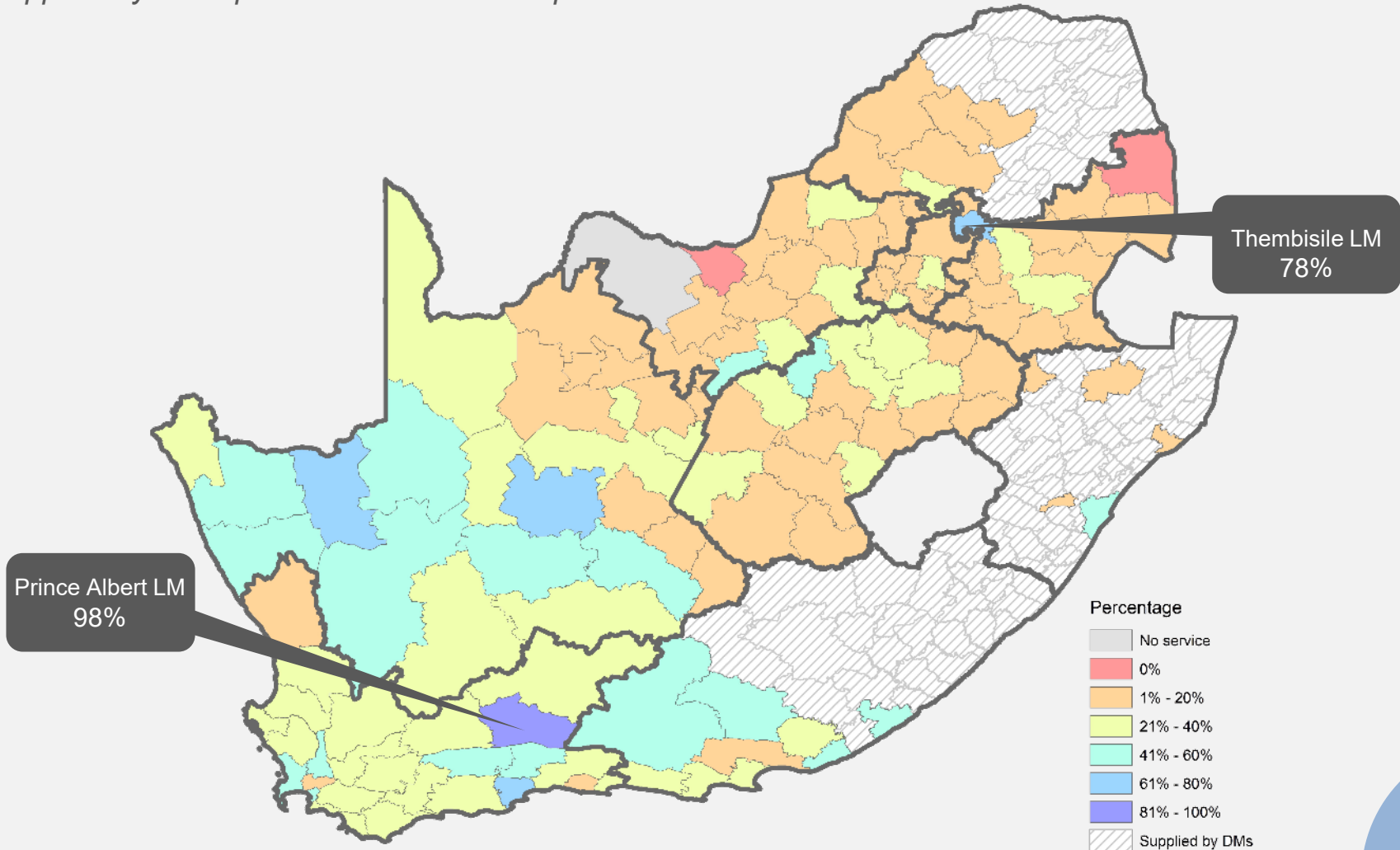
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Percentage of consumer units benefiting from free basic water in 2019

As supplied by metropolitan and local municipalities



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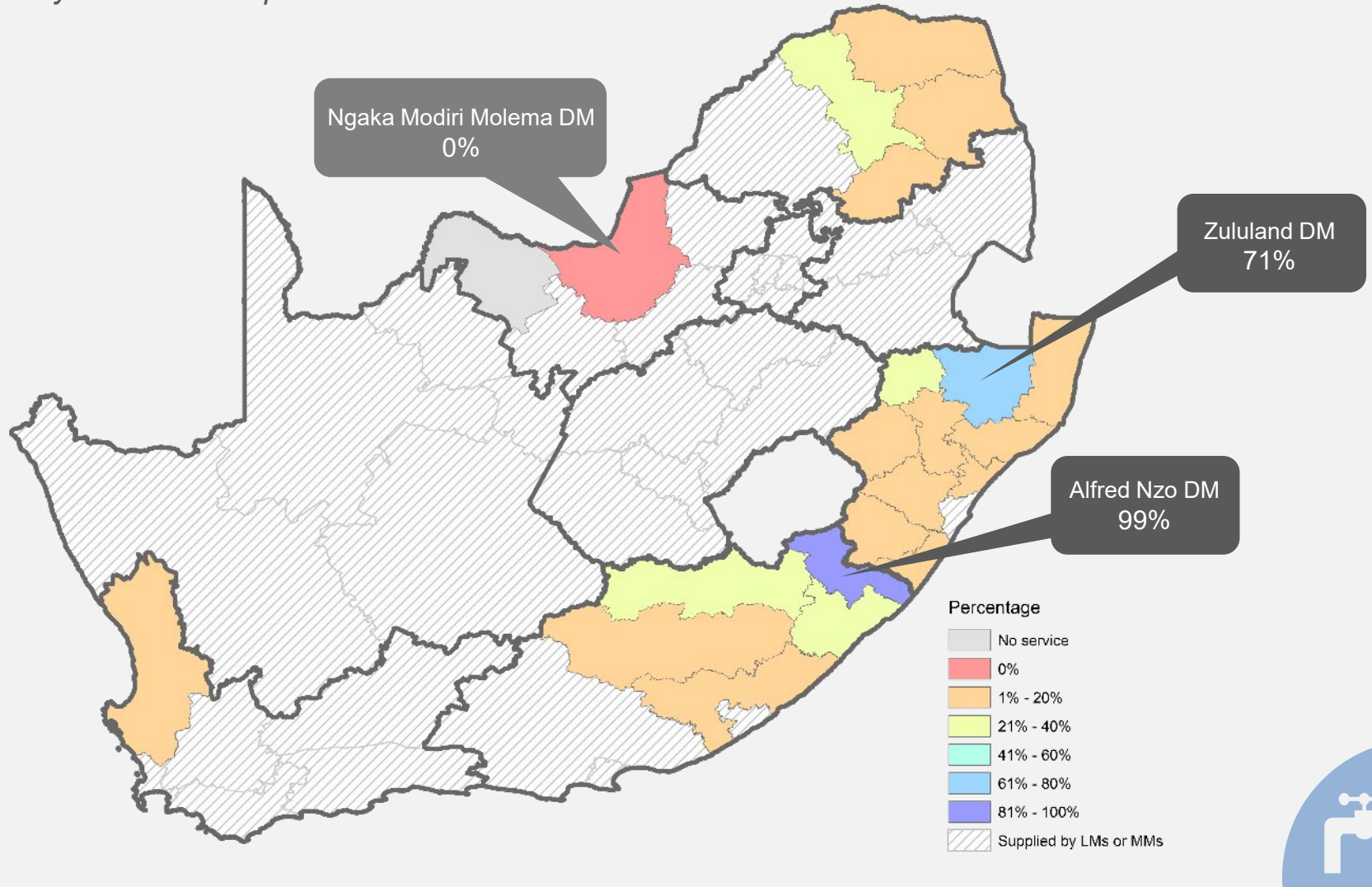
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Percentage of consumer units benefiting from free basic water in 2019

As supplied by district municipalities



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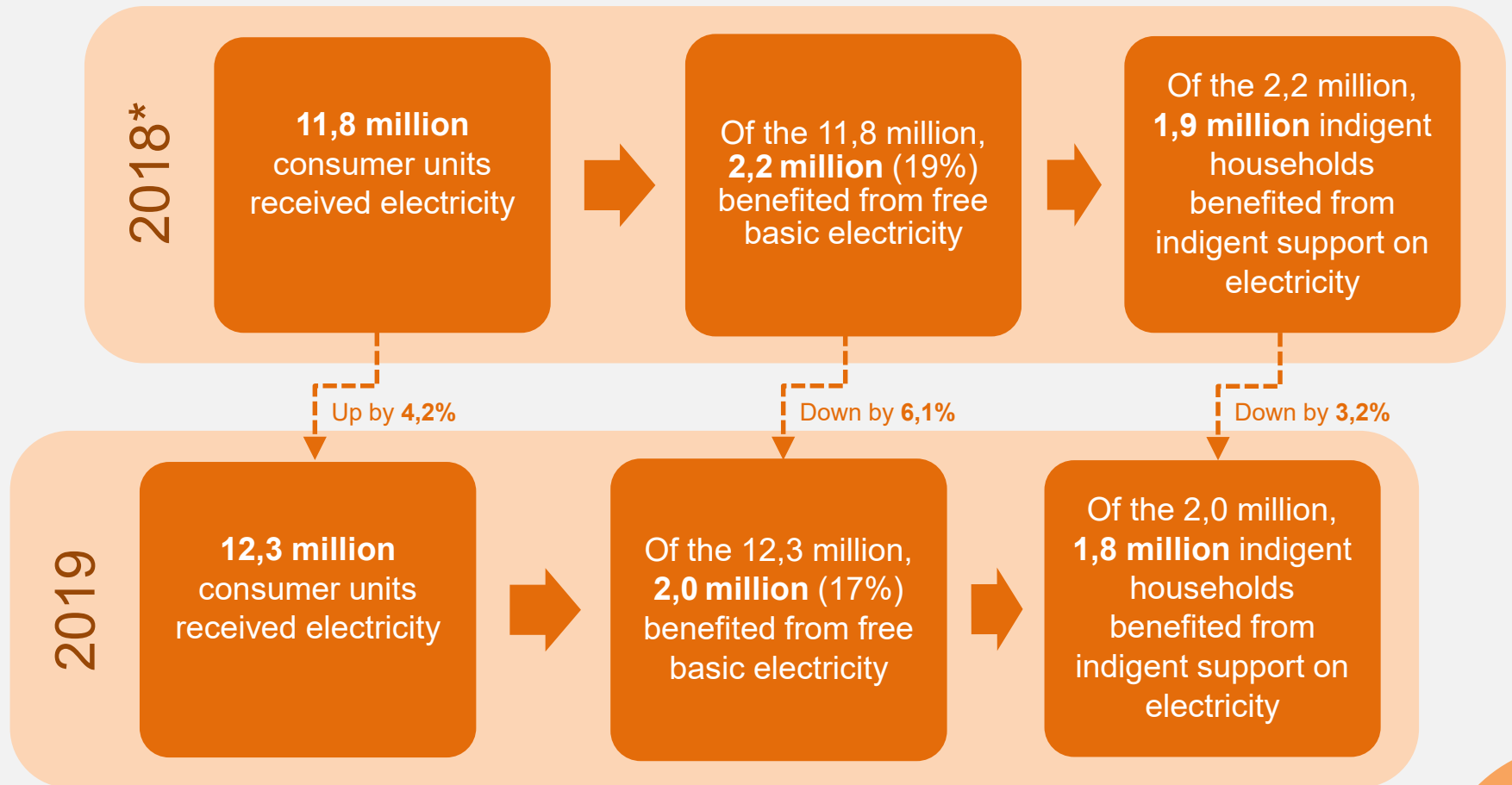
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Services: Electricity



Number of consumer units and indigent households receiving electricity services (national)



*Some 2018 figures were revised

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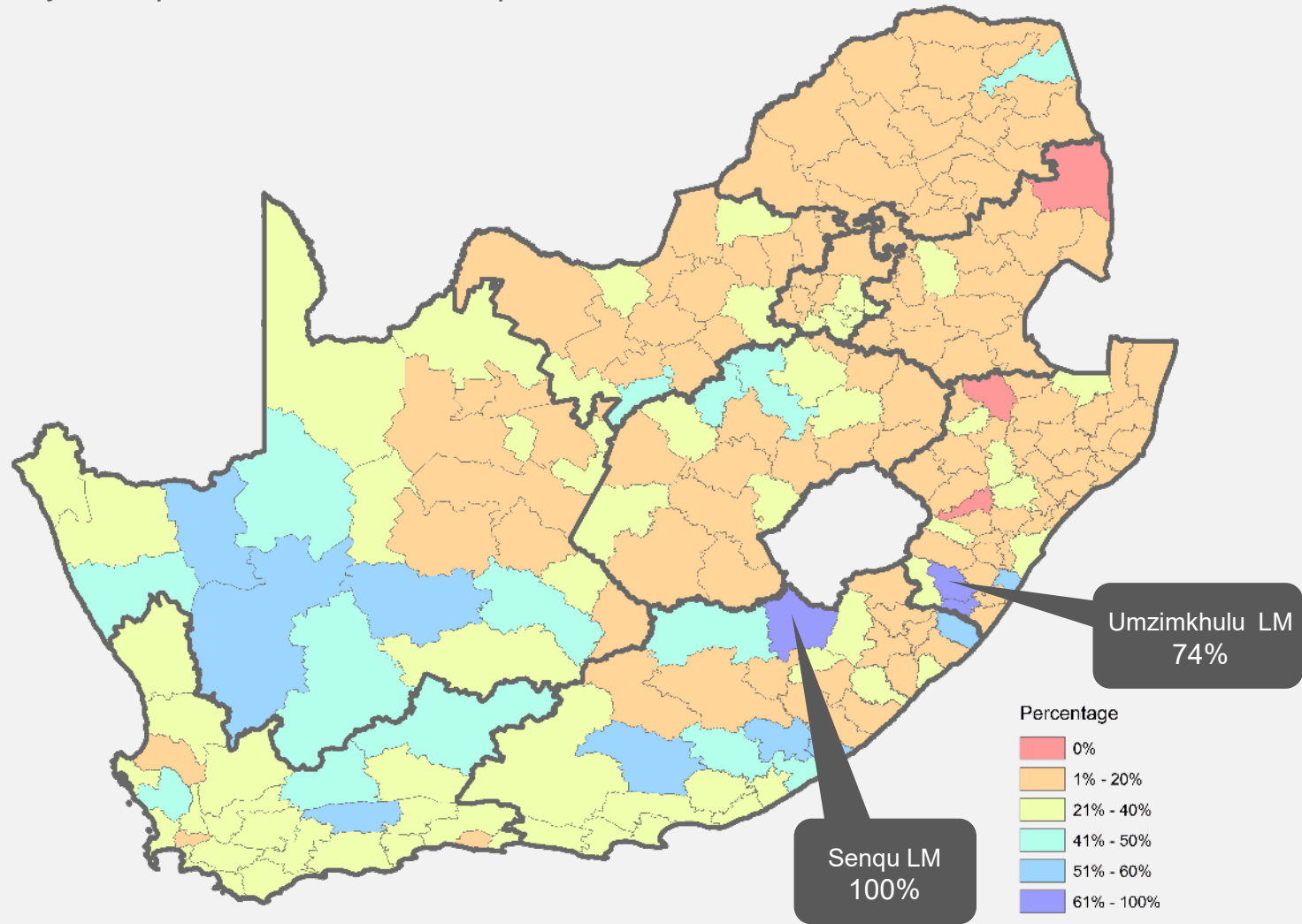
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Percentage of consumer units benefiting from free basic electricity in 2019

As supplied by metropolitan and local municipalities



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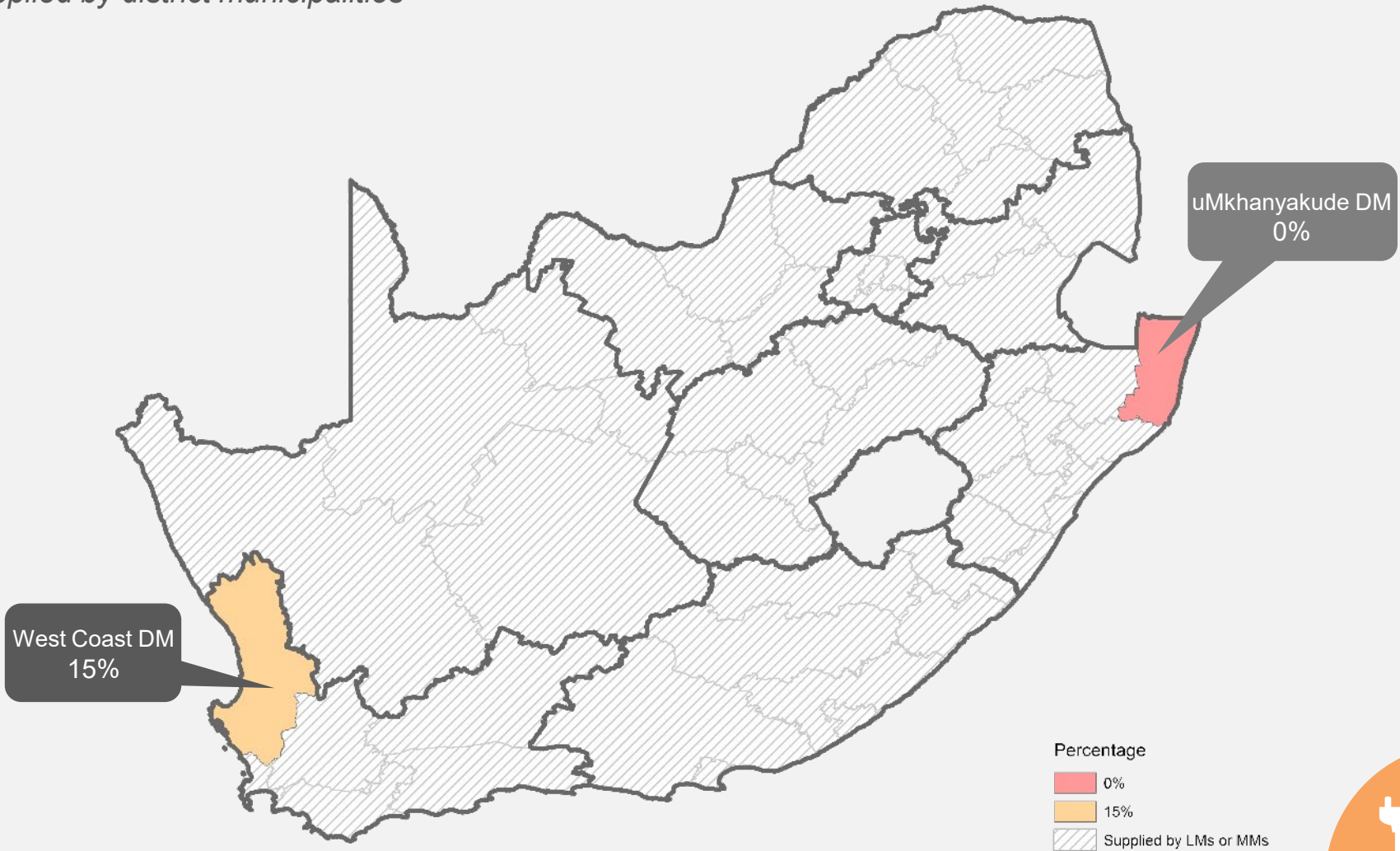


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Percentage of consumer units benefiting from free basic electricity in 2019

As supplied by district municipalities



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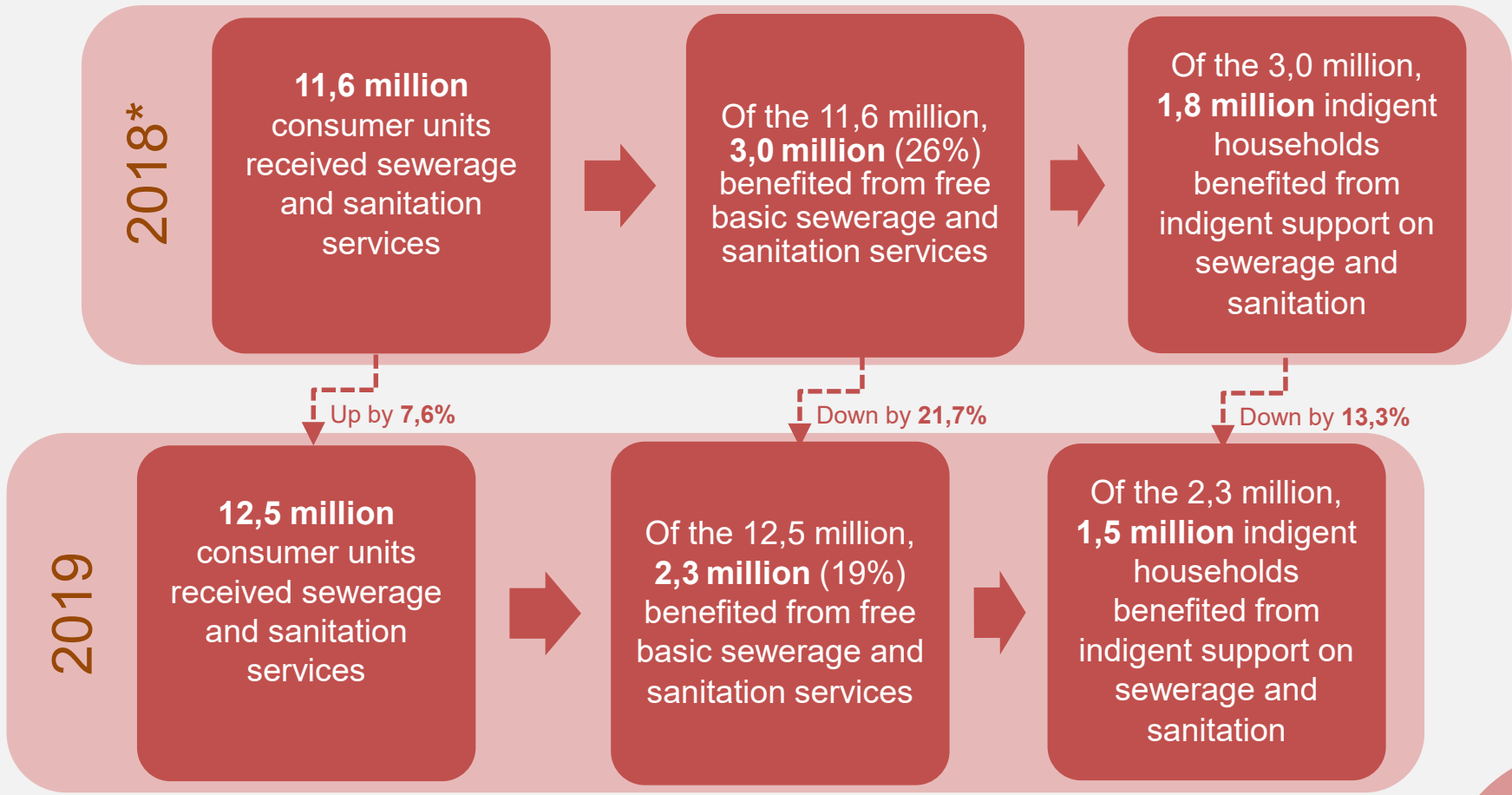
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Services: Sewerage & sanitation



Number of consumer units and indigent households receiving sewerage and sanitation services (national)

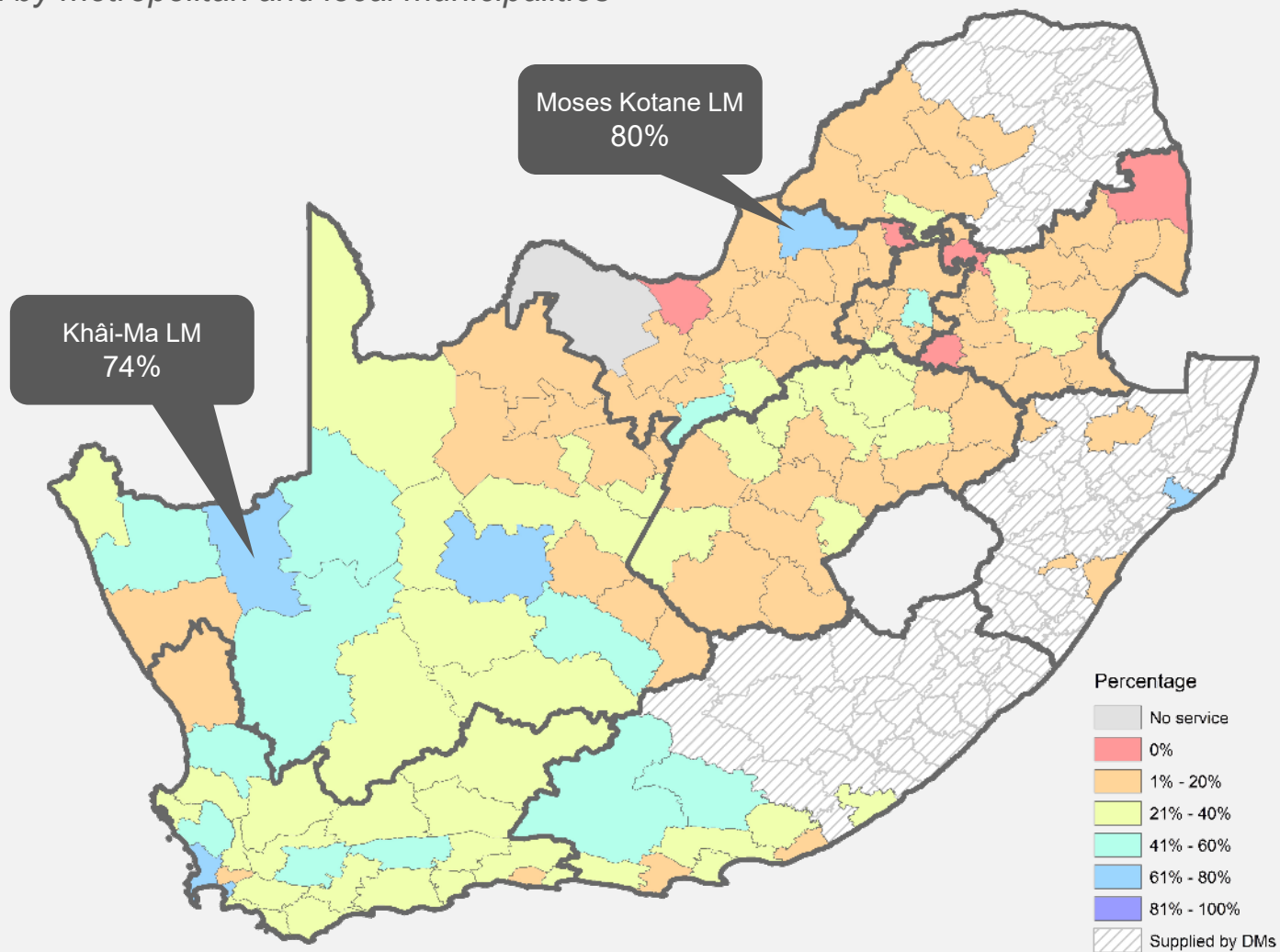


*Some 2018 figures were revised



Percentage of consumer units benefiting from free basic sewerage and sanitation in 2019

As supplied by metropolitan and local municipalities



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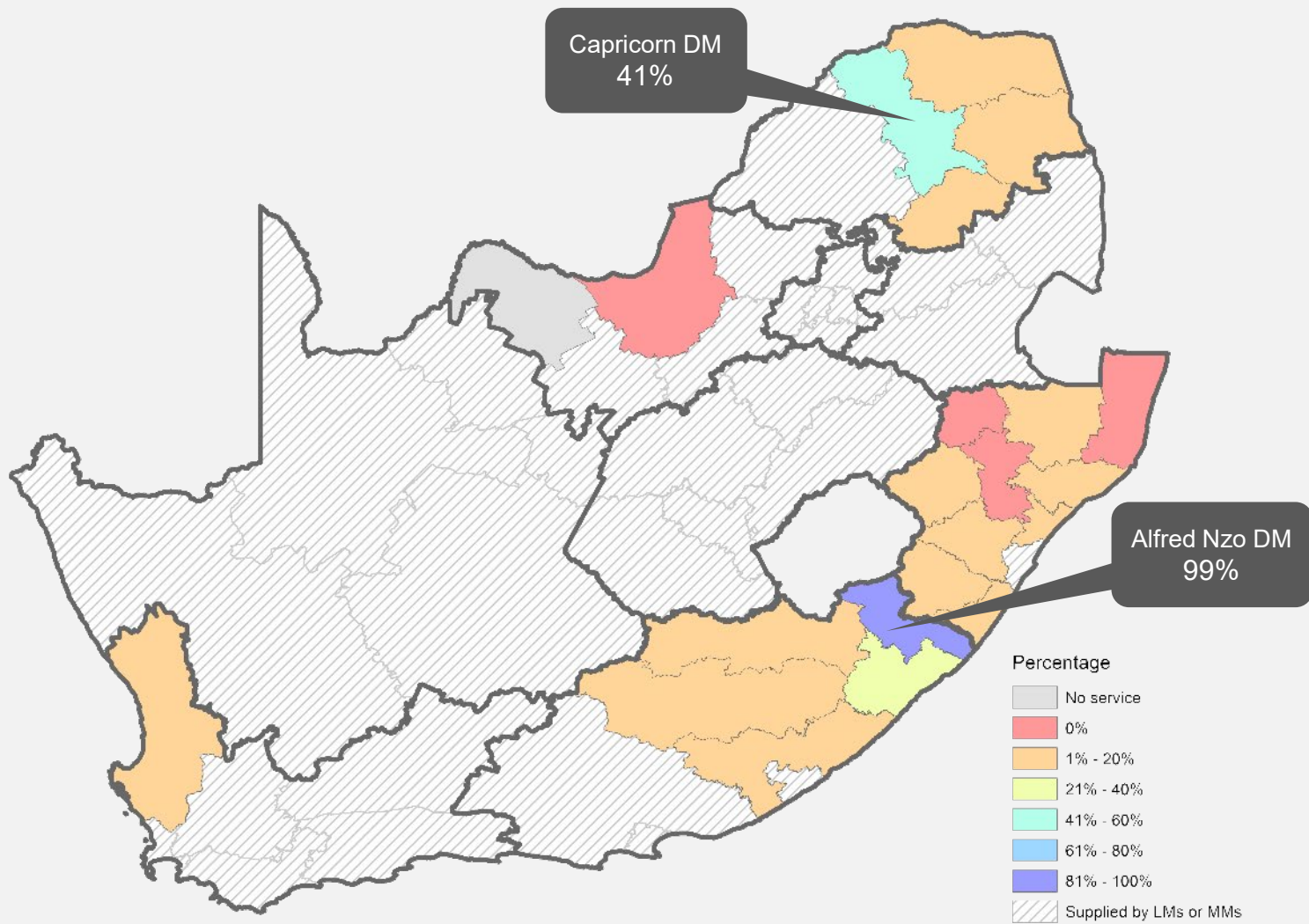
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Percentage of consumer units benefiting from free basic sewerage and sanitation in 2019

As supplied by district municipalities



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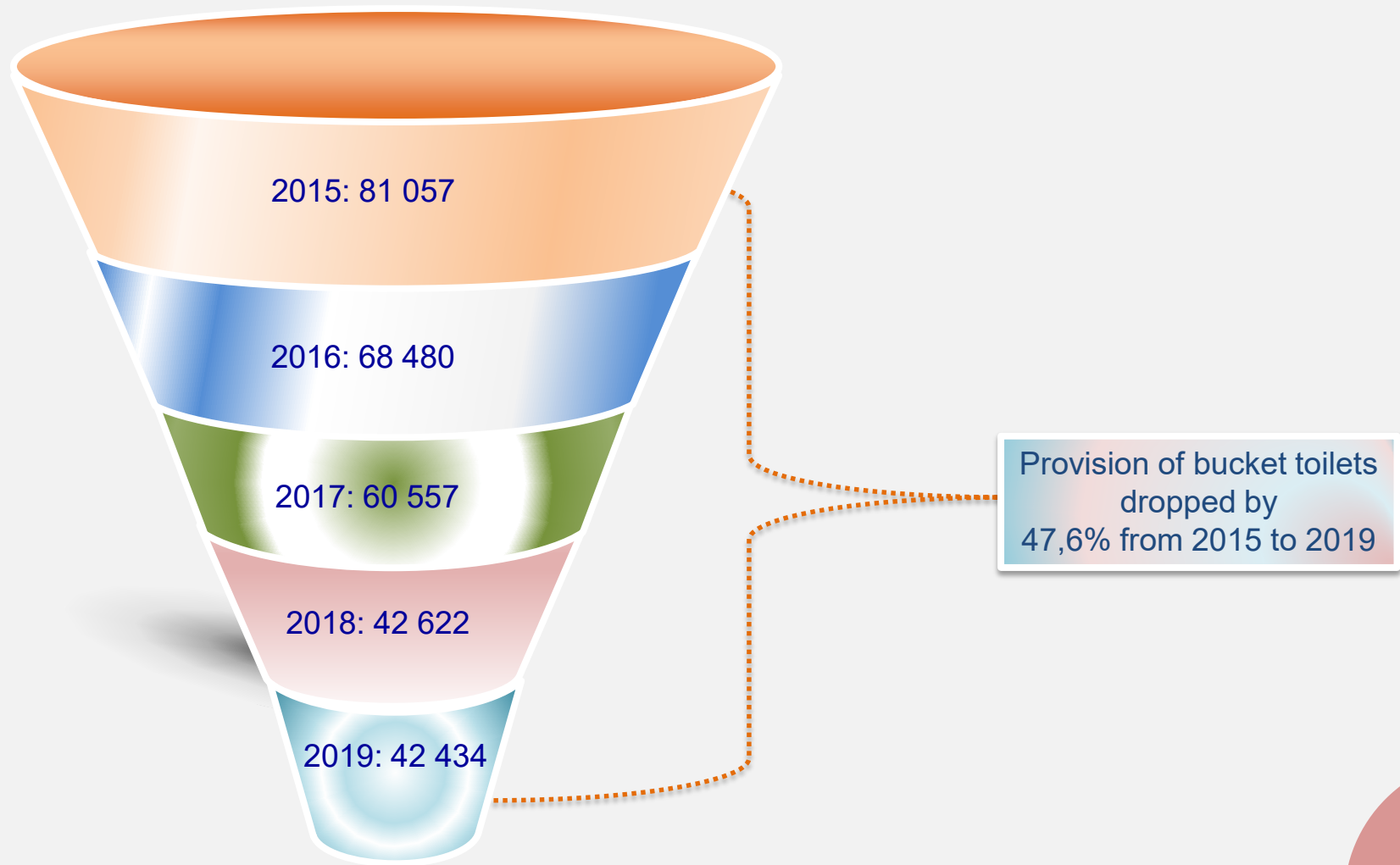


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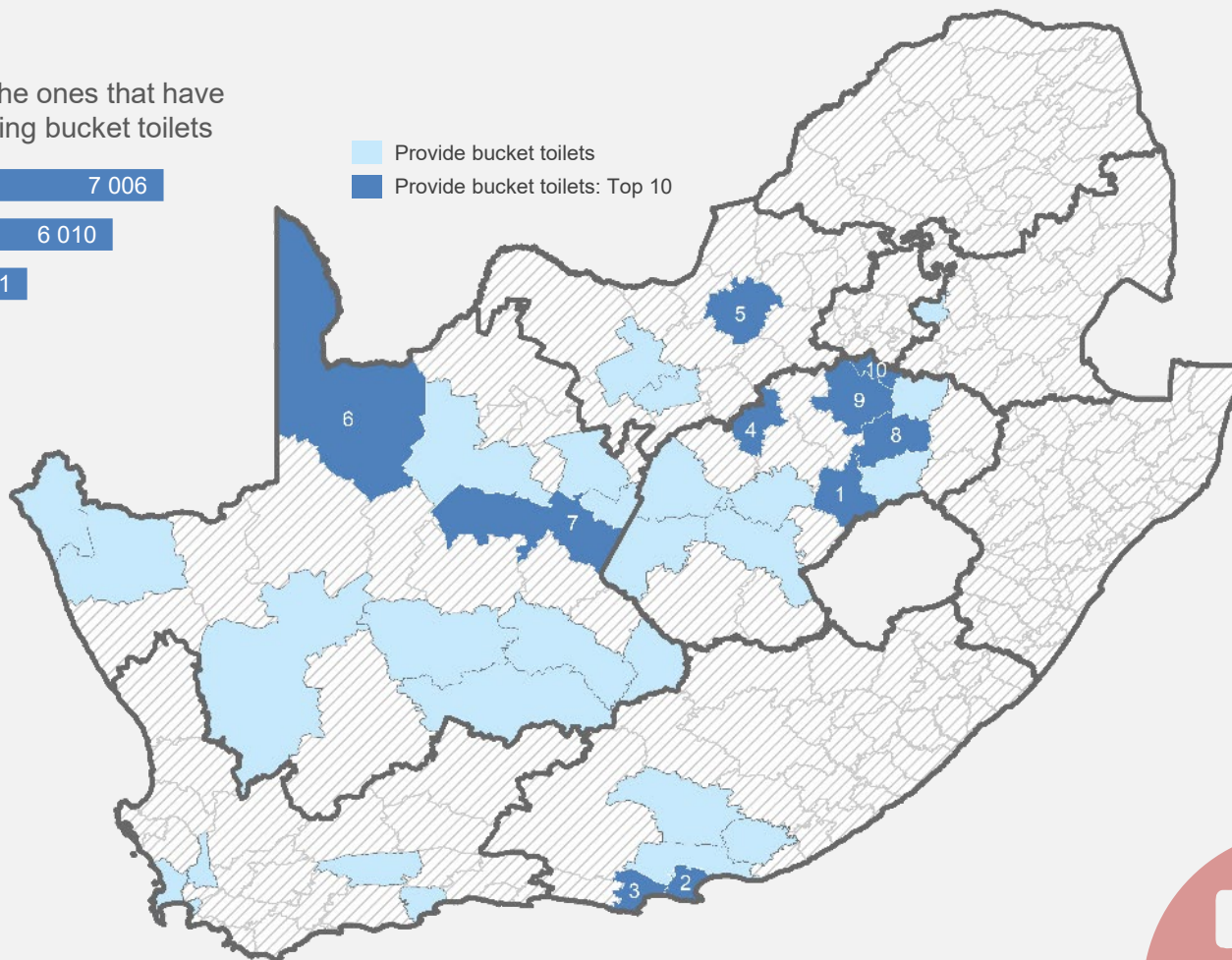
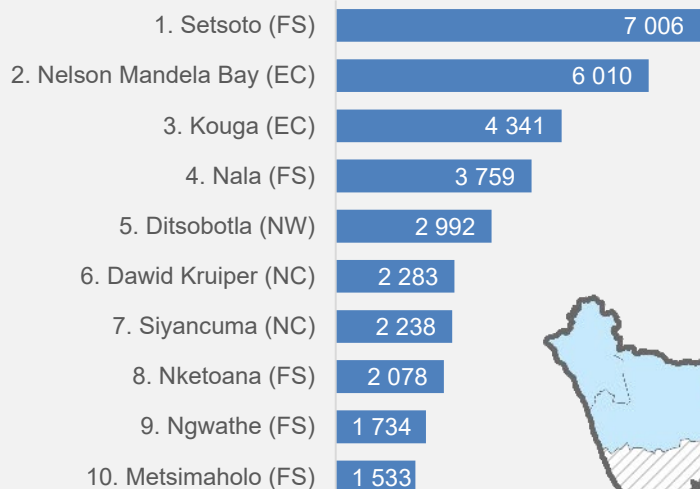
Number of consumer units provided with bucket toilets: 2015–2019



37 out of 257 municipalities provided bucket toilets in 2019

The service was provided to 42 434 consumer units out of a total of 12,5 million

Of the 37 municipalities, these are the ones that have most number of consumer units using bucket toilets



The map excludes Chris Hanid District Municipality, the only district municipality that provides bucket toilets

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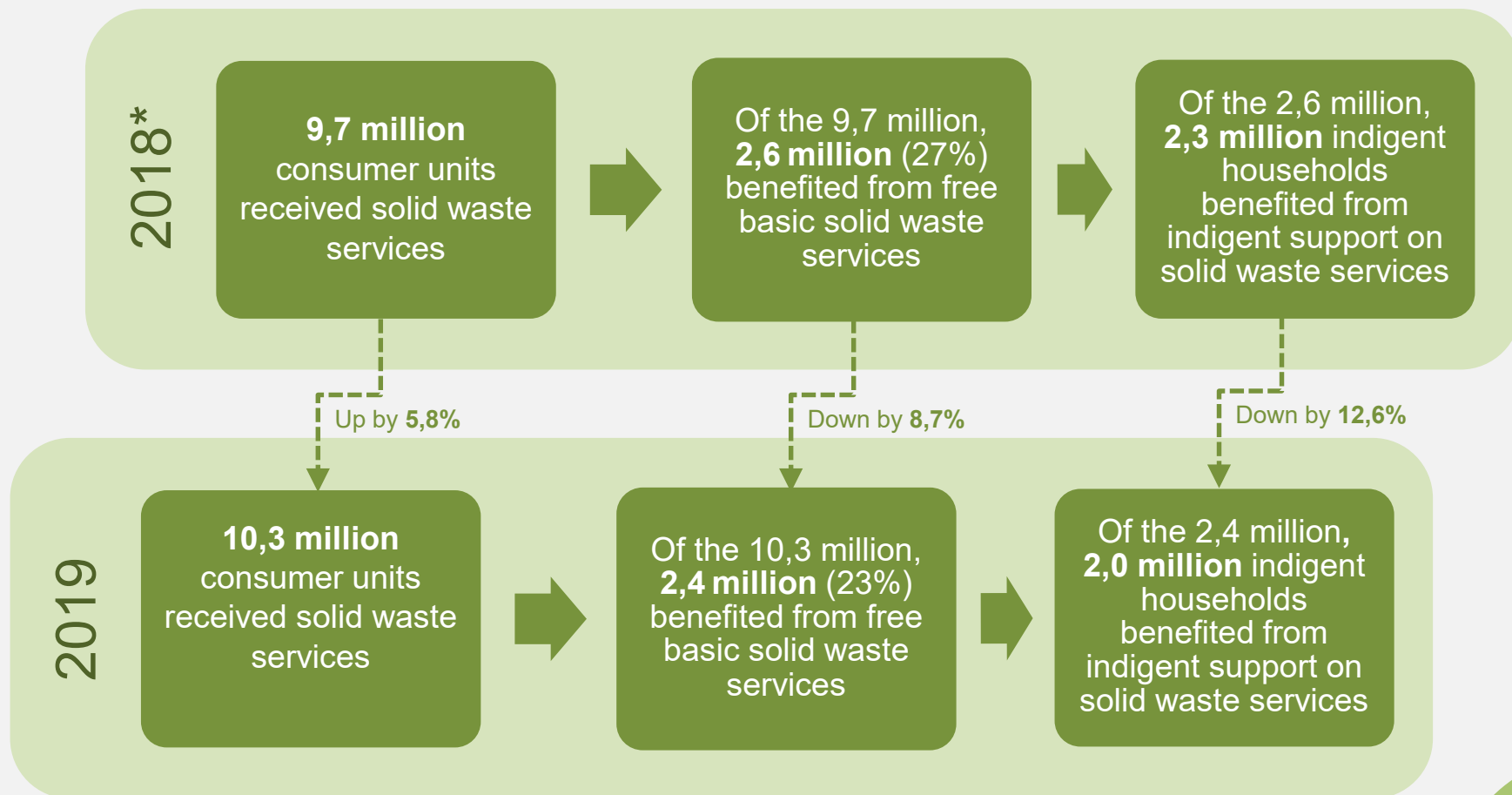
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Services: Solid waste



Number of consumer units and indigent households receiving solid waste services (national)



*Some 2018 figures were revised

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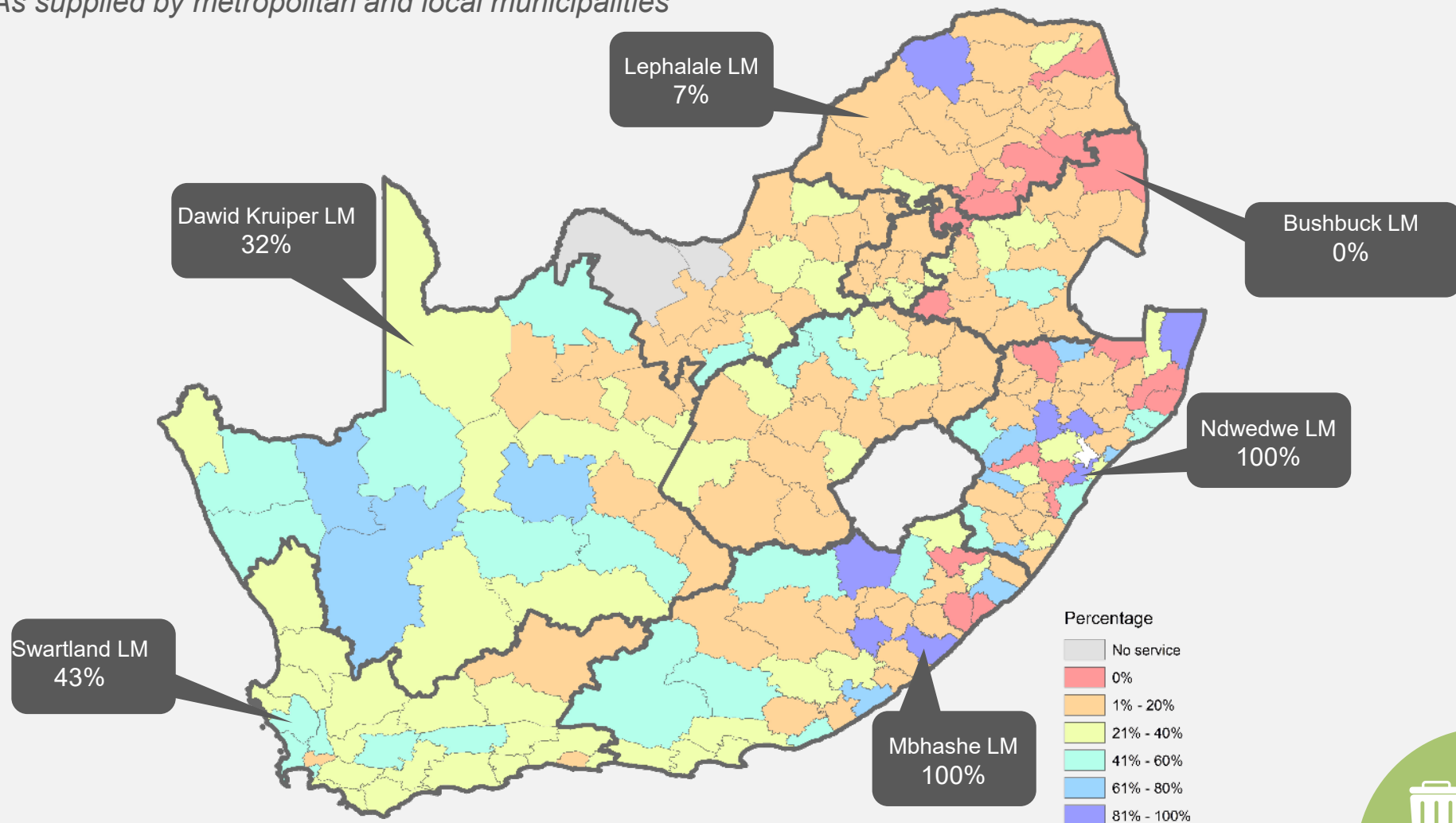
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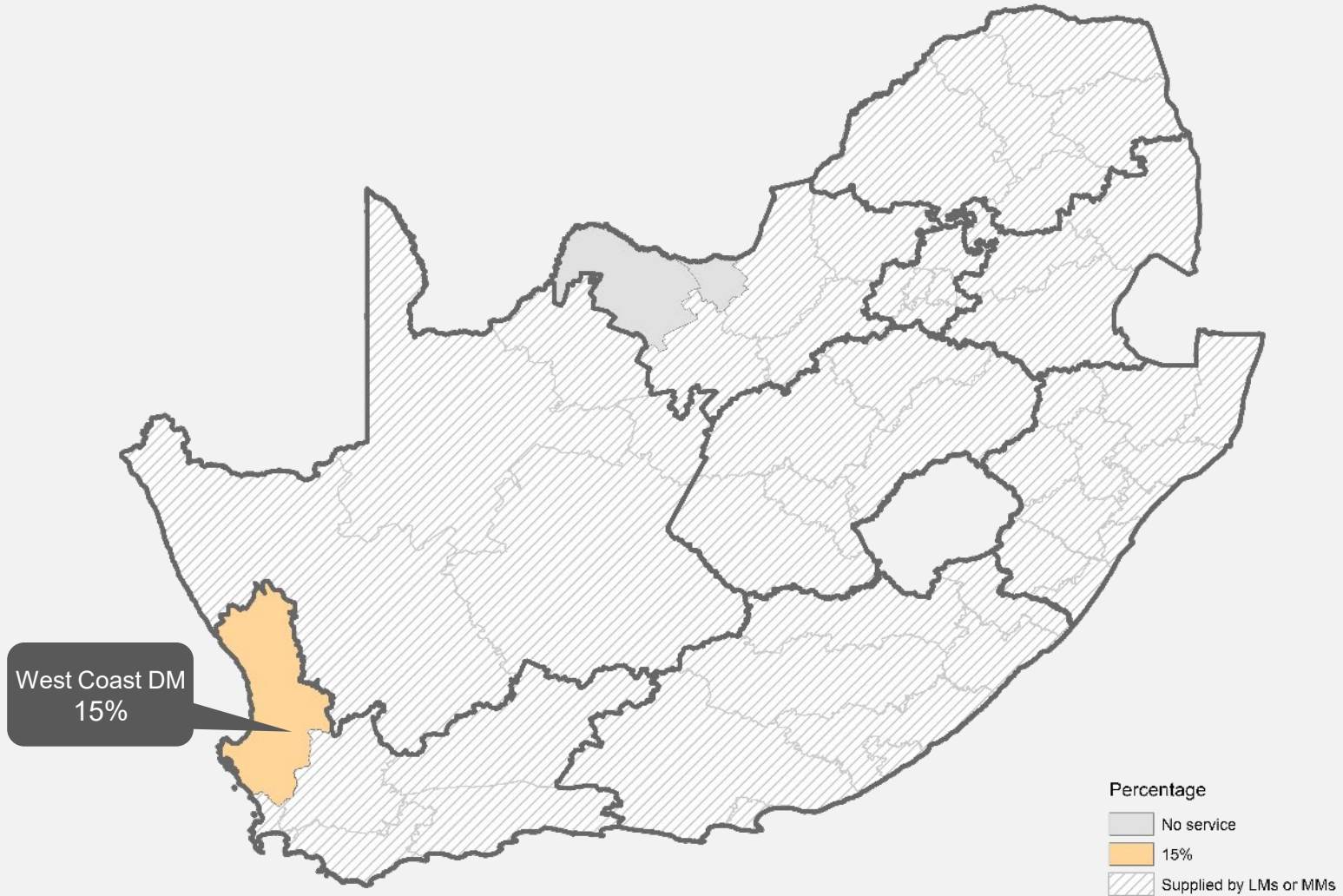
Percentage of consumer units benefiting from free solid waste services in 2019

As supplied by metropolitan and local municipalities



Percentage of consumer units benefiting from free basic solid waste services in 2019

As supplied by district municipalities



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Indigent households



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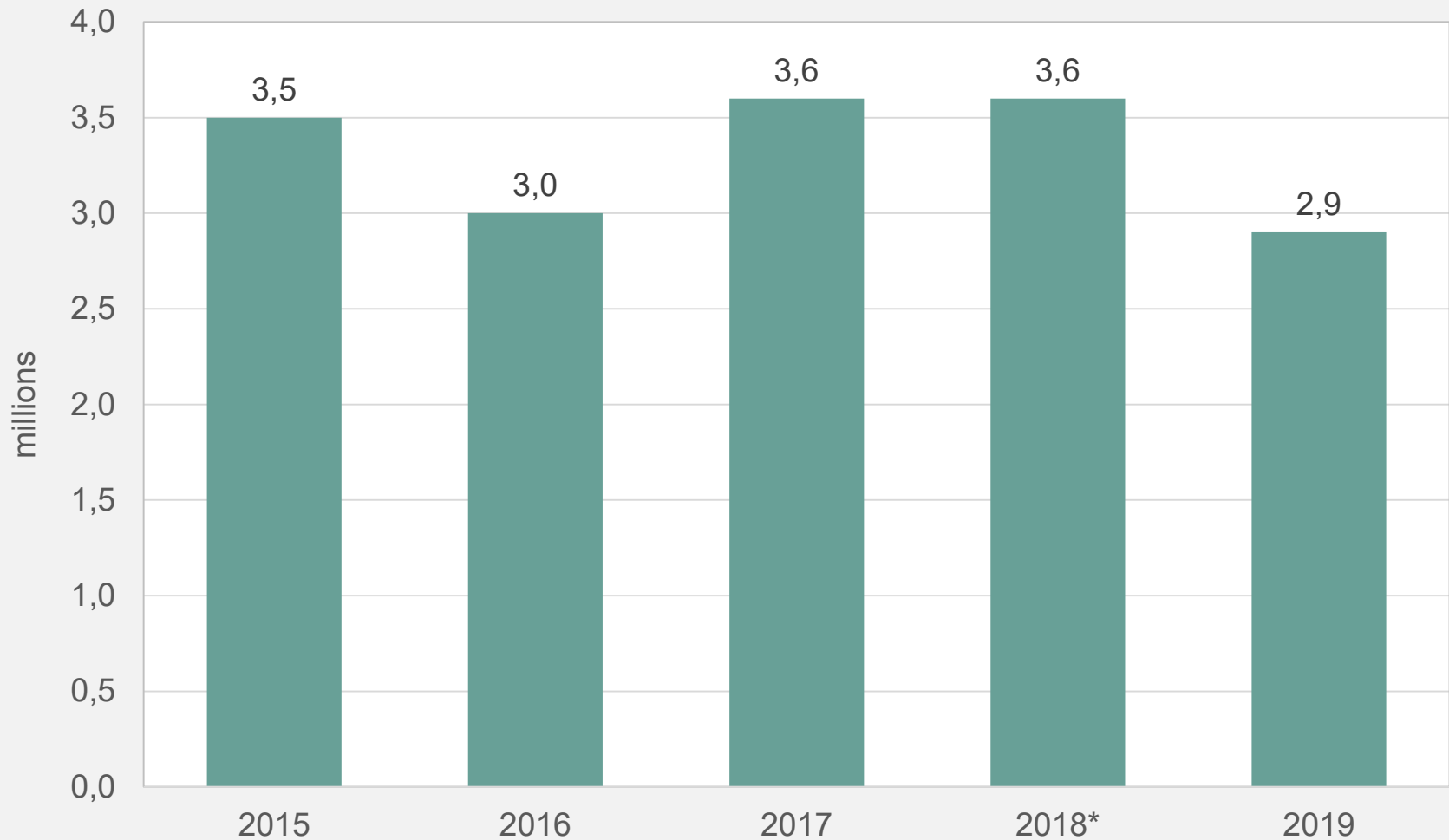


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Number of indigent households registered with municipalities: 2015–2019



*Revised

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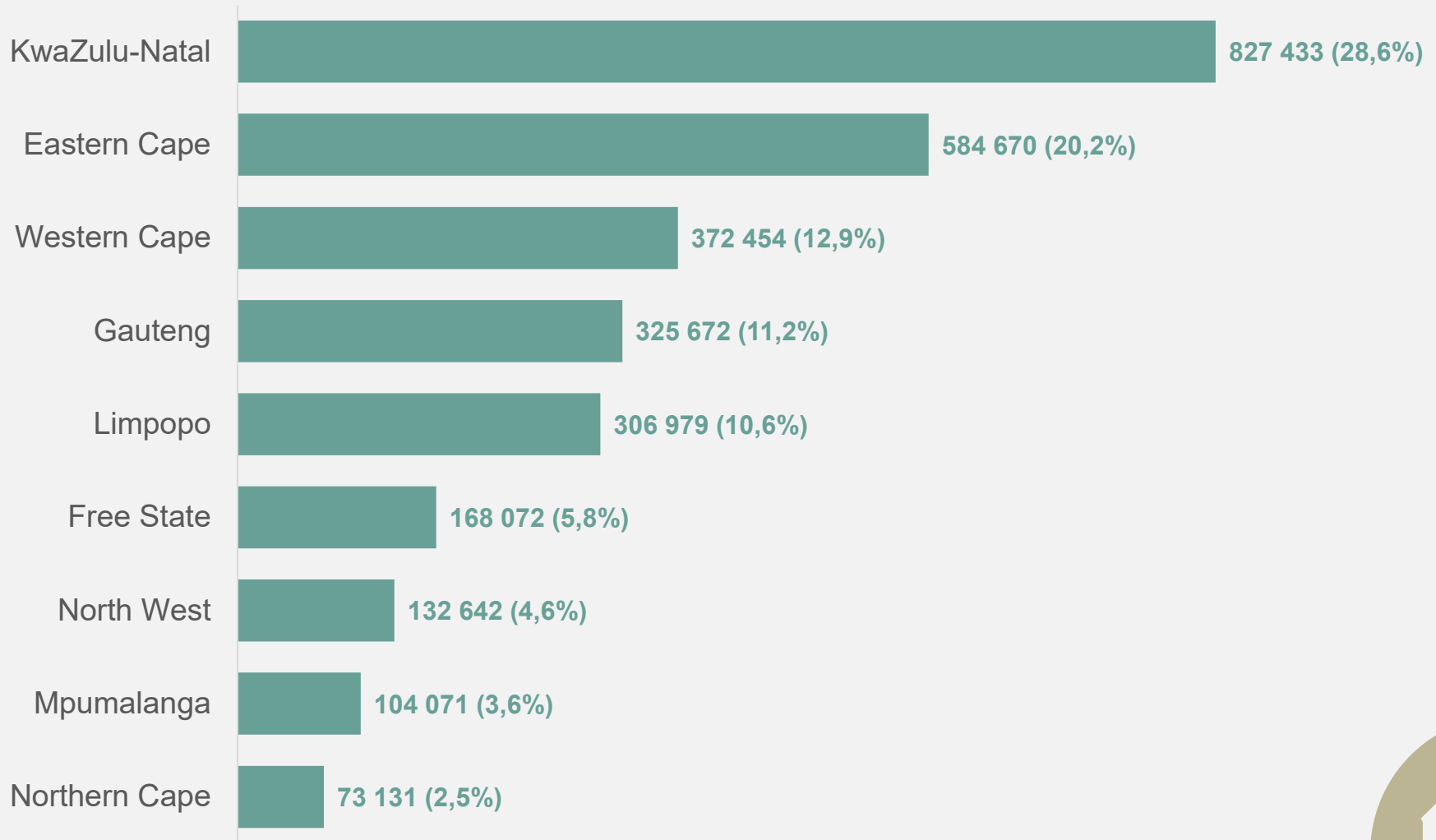
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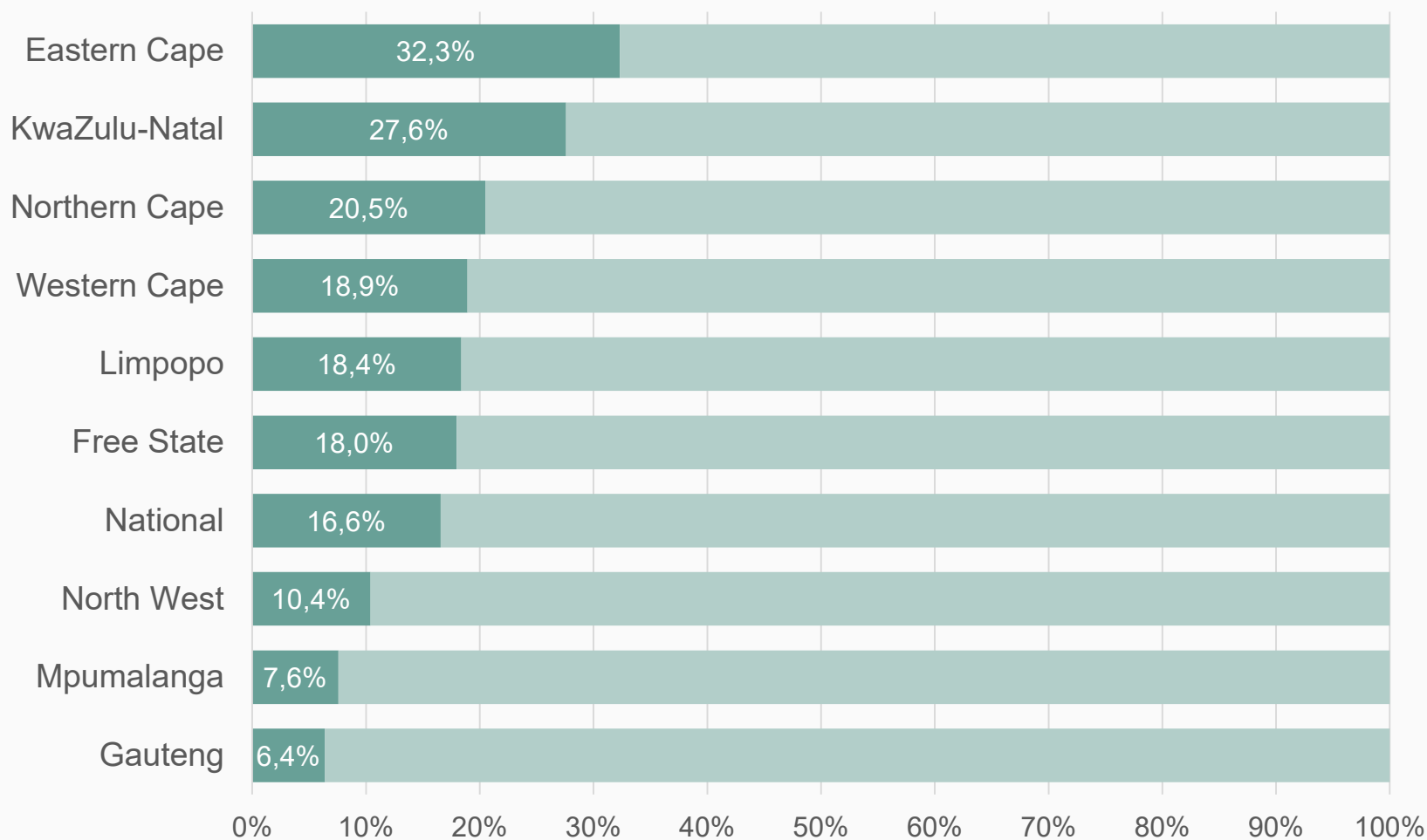


Number of indigent households registered with municipalities: 2019

There are 2,9 million indigent households nationwide



Percentage of households in each province that are registered as indigent: 2019



Source for number of total households: Mid-year population estimates, 2020

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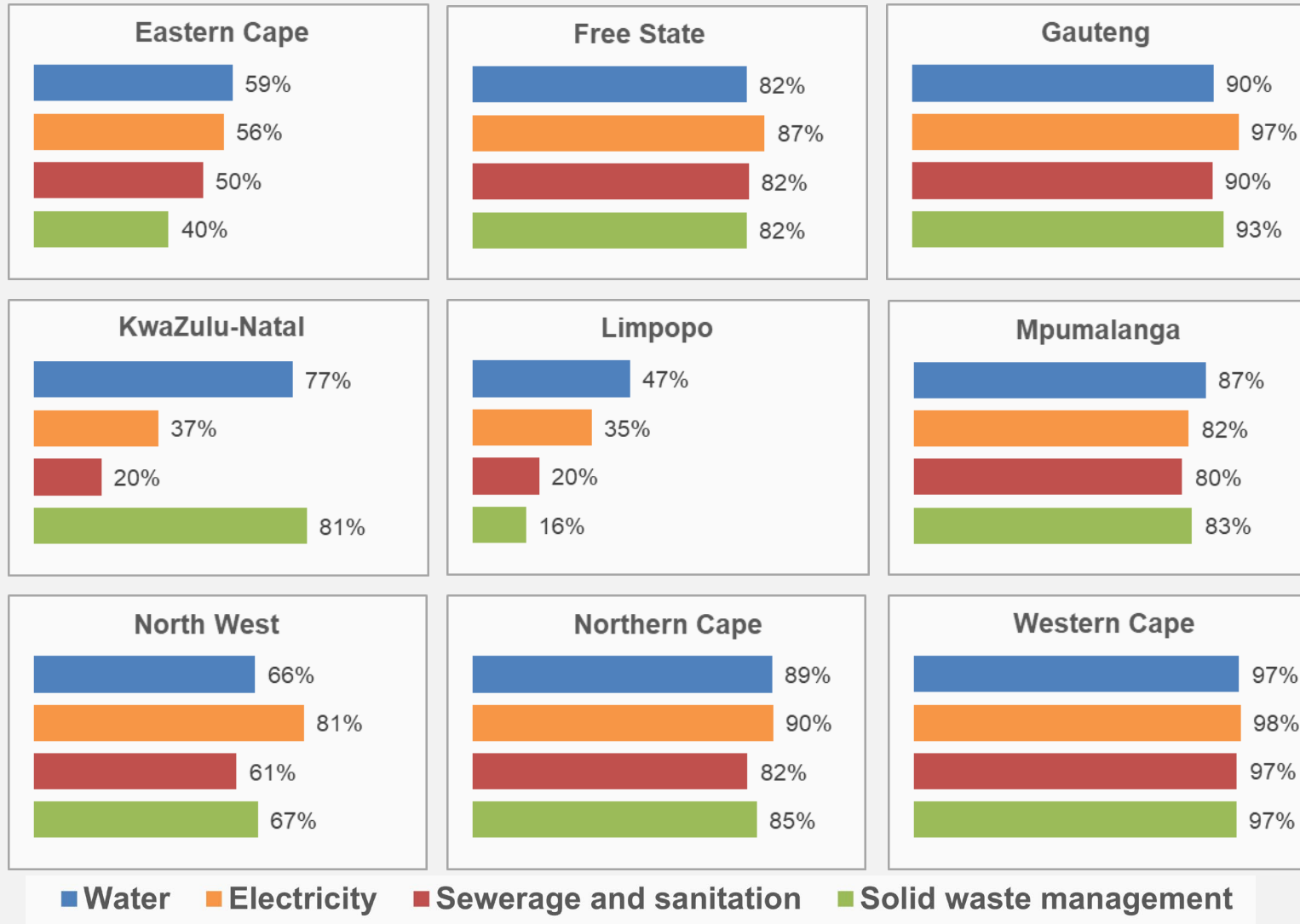


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Percentage of indigent households that benefit from specific services: 2019



The municipal workforce



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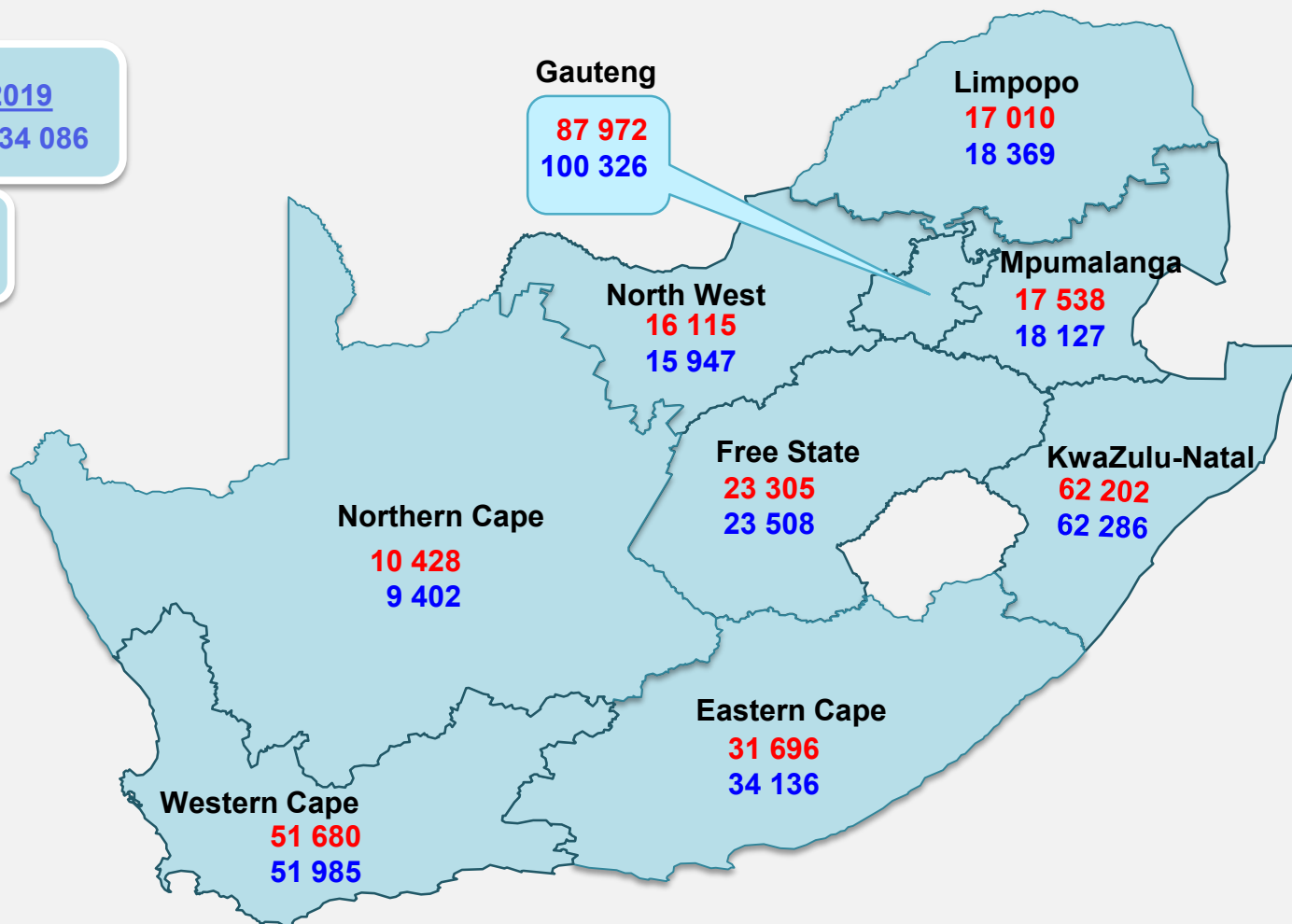
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Municipalities: Employment positions* in South Africa (excluding councillors & mayors)

2018*	2019
317 946	334 086

Increase
5,1%

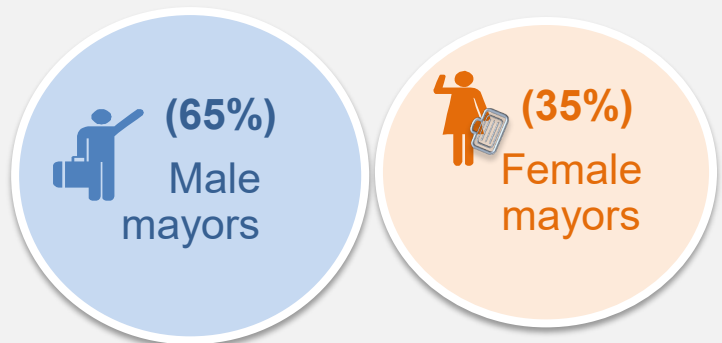


*Including: full-time + part-time + vacant + managerial positions

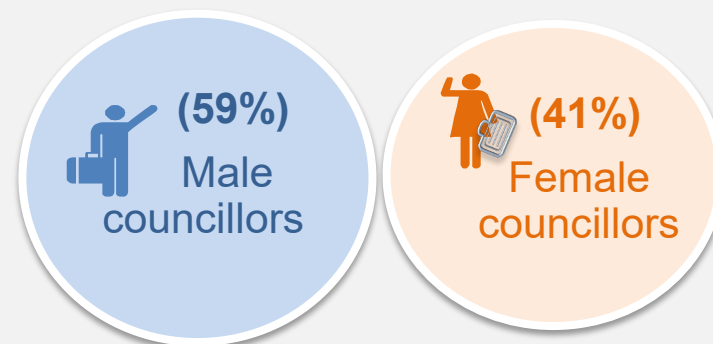


Municipalities: Percentage of males and females in positions of authority: 2019

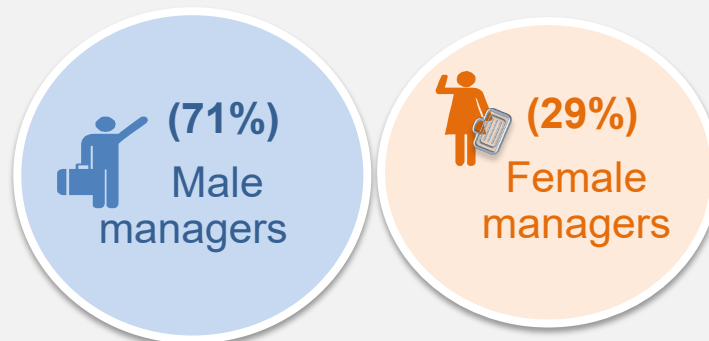
Mayors



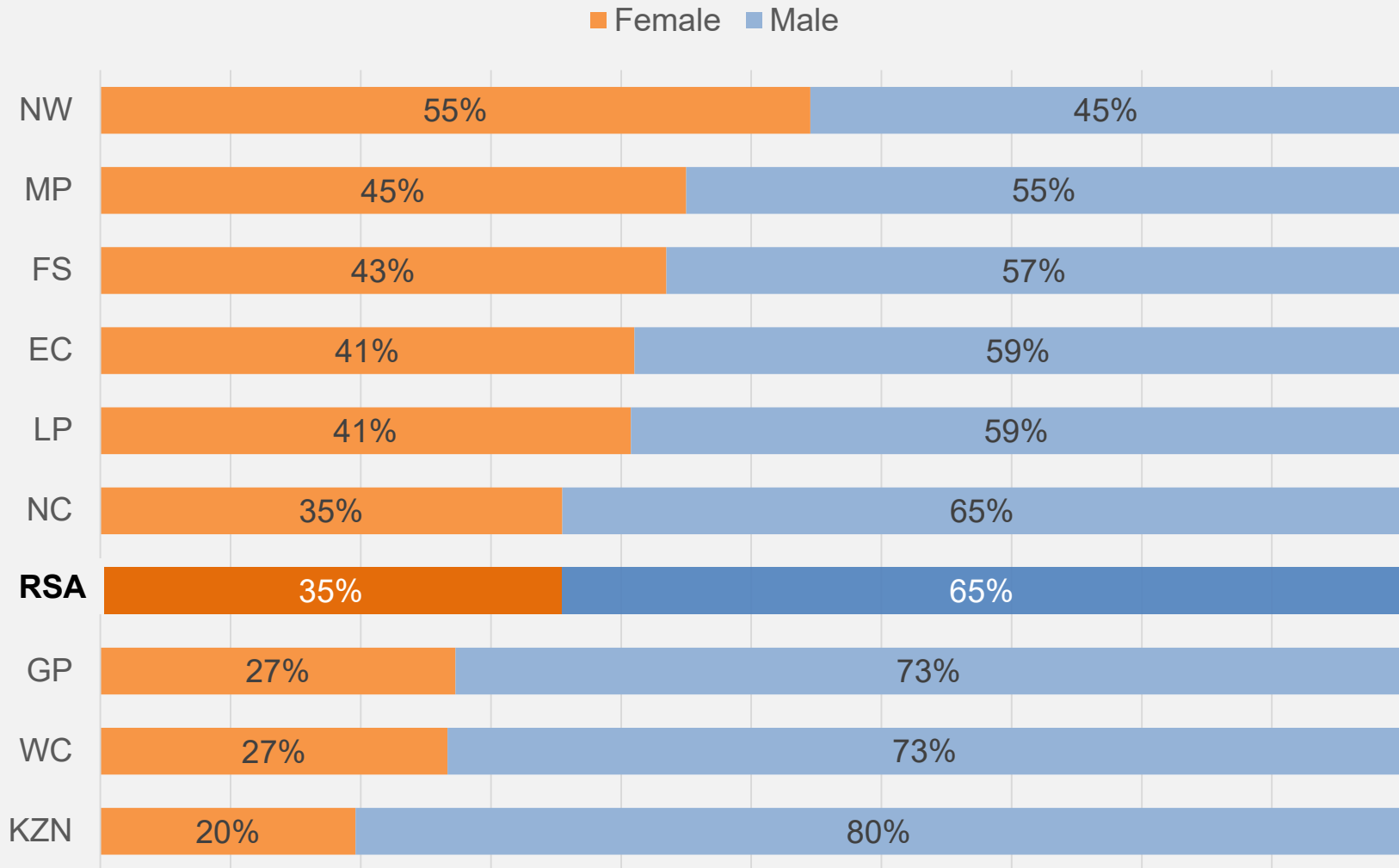
Councillors



Section 56 managers



Provincial breakdown of executive mayors and mayors: 2019



Concluding remarks

1. NFCM : Service delivery estimates from municipalities (supply side)
2. Key findings from 2018 to 2019:
 - There was an increase in the number of consumer units receiving services
 - There was a decline in the provision of free basic services
 - The number of indigent households increased from **3 594 058** to **2 895 124**
 - The number of consumer units supplied with bucket toilets decreased from **42 622** to **42 434**
3. Unit data available on website, or on request

Technical queries:

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A close-up photograph of water pouring from a black tap. The water is clear and creates a dynamic, splashing effect as it falls. The background is blurred, showing what appears to be an outdoor setting with some greenery and a building.

Ndzi hela kwala!

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